Tech Tips for the "new normal"

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Where to start?

Organize your "stuff" - files, pictures, etc

Only keep what you need

Cloud storage - pick one Google, Apple, Microsoft

Home setup

Google suite - keep family connected

Note: you will find additional tips and applications shared during the live session in a Add'l Tips & Apps box on each slide.

Security

Be very cautious of phishing - texts, emails and phone calls

Do not click on links you do not expect

Do not download attachments - unless you know what they are

Go directly to sites

Google it - see if it's a scam

Passwords

Add'l Tips & Apps...

- Use reverse phone lookups
- Silence phone numbers not in your contacts
- Password Apps:
 - Keeper
 - LastPass
 - Roboforms
 - Apple Keychain



Is that text message about your FedEx package really a scam?

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February 20, 2020 by Alvaro Puig Consumer Education Specialist, FTC

You may be skeptical when someone you don't know sends you a text message you didn't expect and it tells you to click on a link. Maybe that little voice in your head starts talking to you. I know mine does. It says, "Hmm, this could be a scam. Maybe someone wants to steal my personal information. Or get me to pay for something."

I guess that's why scammers come up with new stories all the time, like a package tracking scam we're hearing about. Here's how it works.

Scammers send a text me

Communication apps

Facebook Messenger

Gmail

Outlook

SnapChat

Skype

FaceTime

- Integrate/Share home & work calendars
- What's App

Video conferencing

Webex

Meets

Zoom

GoTo Meeting

Tips - settings, mic, video, lighting, etc

- Microsoft Teams
- MarcoPolo
- Houseparty

School

Google Classroom - organize assignments and collaboration

Nearpod - interactive lessons, videos and assessments

Jamboard - interactive digital whiteboard

Flipp - school supplies

Snapseed - photo editing

Kahoot - game based learning

Quizlet - online studying tool, games and quizes

Education & Reference Apps

Duolingo - learn a new language

Rosetta Stone - learn a new language

ASL - learn sign language

Bing - Microsoft's search engine

Chegg Books - textbook marketplace

Wikipedia - free online encyclopedia, created and edited by volunteers around the world

- Quizlet
- Khan Academy
- Kaplan
- Prodigy
- · Wolfram Alpha
- Libby
- Harvard (free online classes)
- Study Island
- Photomath
- Online educational resources (oercommons.org)
- edX

Entertainment

Hulu

Netflix

Apple+

Att TV

Chromecast

YouTube TV

- PBS Kids
- Peacock
- Amazon Prime
- Disney+
- Roku
- Sling
- Amazon Fire Stick
- · Indoor digital antenna

Health & Fitness

Headspace - meditation and sleep aide

My Fitness Pal - online calorie counter and diet plan

FitBit - track activity, record workouts, track food and connect w friends

Virgin Pulse - company well being app

WebMD - look up symptoms, remedies, etc

ZocDoc - find a doctor

- Calm
- · Insight Timer
- Noom
- Garmin/Fitbit/Apple Watches
- Nike Training Club
- All Trails
- ZocDoc
- Barre3
- Peloton
- Runkeeper
- MyNetDiary
- Ten Percent Happier
- Shine
- Balance
- YouTube (meditation videos)
- · Google Fit

Social Apps

Facebook, Instagram, Twitter & LinkedIn

Pinterest

Kids/Teens

- TikTok
- SnapChat
- Vsco
- "Calculator"

Find My / Life360

Add'l Tips & Apps...

- Watch The Social Dilemma (Netflix)
- Messenger Kids
- Consider how to keep your aging parents safe too!

Phone Safety for Kids *

- Bark
- Paid Services
 - Qustodio
 - Kaspersky Safe Kids
 - Norton Family Premiere
 - Netnanny
 - MSPY
- * Shared by Det. Rick Lynn at a B-F Parent Connection event.

Food & Travel

GrubHub / Post Mates

Google Maps

Yelp

Open Table

Vrbo

Airbnb

Drizly

- DoorDash
- Uber Eats
- Instacart
- SpotHero (parking)
- Kroger/Whole Foods Apps
- Waze
- Tip: where you can, order directly from the restaurant, then have it delivered via a 3rd party (helps the restaurants profitability!)

Productivity / time savers

Shopping

- Macy's order online, fast shipping & pickup
- Nordstrom order online and easy returns
- Target order online & pickup
- Amazon subscribe & save
- Kroger clicklist

RetailMeNot - look for coupons

Honey - browser extension for coupons

Waze - directions, traffic help and plan a drive

- Return Amazon purchases at Kohl's (sometimes get a Kohl's 20% off coupon)
- Kohl's online order + curbside pickup
- Wikibuy
- Rakuten
- Chewy
- Shoprunner

Household

Google Keep - manage and share my lists

Curtsy - resell items

Ring - doorbell and cameras

Uber / Lyft - send a ride

Amex - manage account & bill pay

ApplePay, Venmo, Cash, PayPal

- Trello
- AnyList
- Blink Home Security Cameras
- Water & Garage Door Sensors!
- Alexa for grocery lists
- Mint
- Zelle
- · Simply Safe
- Venmo tip: always set transaction to private

Lifestyle & Hobby

FlipBoard - curates global content for your interests

5Miles - online classifieds

ESPN - all your sports news

Groupon - deals in your areas

Kickstarter - crowdfunding for cool ideas

Audible - listen to books online

- Libby
- Podcasts!
 - The Daily (NY Times)
 - Brene Brown
 - Ted Talks Daily
 - Unlocking Us
- HR Mom on Facebook